

Appointment Scheduling

CONTACT ONE

At Contact One the scheduling software we use is built to be flexible because no two businesses are exactly alike, and no two businesses handle appointment scheduling exactly the same way. A Chiropractor in Denver might have completely different requirements than a photographer in Tucson.

We give our customers the ability to book appointments online. We use a Web-based scheduling interface that allows our customers to schedule and manipulate appointments at will. All you need is an Internet connection to enjoy the benefits of online appointment scheduling and Contact One. Because all of our scheduling is done online we can handle single or multi-location organizations. In addition if you need us to manage your appointment scheduling during business hours, after hours, during peak times or on days when your business is closed we're here for you 24 hours a day, 7 days a week, 365 days a year.

Contact One has provided appointment scheduling for over 30 different industries. Ranging from; massage therapists, hair salons, tennis centers, shipping docks, tanning salons, universities, tax services, pet groomers, personal trainers, medical spas, tutors, chiropractors, and more. If you think your organization might benefit from on-line scheduling give us a call today and we will gladly answer any questions you have.

- Massage Therapists
- Tanning Salons
- Nail Salons
- Medical Spas
- Golf Lessons
- Tennis Courts
- Athletic Courts
- Personal Training
- Tax Service
- Tutoring
- Photographers
- Classes/Seminars
- Staff Scheduling
- Room Scheduling
- Service Scheduling
- Pharmaceutical Reps
- Doctors
- Chiropractors
- Pet Groomers
- Fitness Trainers
- Day care
- Schools/Universities
- Counselors
- Professors
- Business Coaches
- Trade Shows
- Salons and Spas
- Tours
- Hair Salons
- Shipping/Receiving

Scenario #1



Company Name: Grapevine Hair Design **Location:** Gunnison, Colorado

I'm the owner of a Hair Salon in Gunnison, Colorado. I have 7 chairs and 13 employees. My business is open 5 days a week. I am closed every Sunday, Monday and National Holiday. I allow customers to leave their names and numbers when we are closed. We close at 8:00 p.m. every Saturday night and don't re-open until Tuesday morning at 11:00 a.m. Tuesday mornings used to be a nightmare. On occasion we used to have upwards of 100 voice messages sitting in our cue. We started using Contact One Call Center in January of 1997. Contact One handles all of our calls from 8:00 p.m. to 11:00 a.m. Tuesday through Saturday. And from Saturday at 8:00 p.m. until Tuesday morning at 11:00 a.m. We had no idea that leaving our phones unattended after hours and on weekends was impacting our business so much. Our bookings increased, our customers are happier, and our stylists absolutely love the ability to see and block out times in their calendars after hours. Any hair salon owner will tell you that finding the right administrative assistant is just as hard as finding a good stylist. I found myself completely helpless when our admin asst. would call in sick and it was quite frustrating to say the least. When we started using the online appointment scheduling software that feeling of helplessness disappeared. Now when stylists call in sick it's so much easier to cancel their appointments for them.



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